

Terms and Conditions

1. [Terms of use of the touchtechnology website](#)
2. [Disclaimer of warranties and limitation of liability](#)
3. [Terms of trade with touchtechnology](#)
4. [Amendment to terms and conditions](#)
5. [Privacy and security statement](#)
6. [Intellectual property statement](#)
7. [Dispute resolution](#)
8. [Compliance with statutory consumer protection provisions](#)

1. Terms of use of the touchtechnology website

Agreement

touchtechnology and its affiliates (suppliers and service providers) provide their services to you subject to the conditions detailed in this agreement. By using the touchtechnology website and/or registering to shop on touchtechnology you confirm that you have familiarized yourself with the terms and conditions governing the conduct of parties accessing or using the touchtechnology website to trade and that you agree to be bound by these terms and conditions.

Your access to the touchtechnology website and use of any services provided by touchtechnology including any purchases made by you from touchtechnology are subject to terms and conditions established under the following headings.

- Terms of Use of touchtechnology Website
- Terms of Trade with touchtechnology
- Privacy and Security Statement
- Intellectual Property Statement
- Dispute Resolution
- Compliance with statutory consumer protection provisions

Terms of Use of touchtechnology Website

touchtechnology grants you a limited license to access and make personal use of the touchtechnology website. You are not allowed to modify (other than page caching) the website or any portion thereof without the prior written consent of touchtechnology.

This license does not permit any resale or commercial use of the touchtechnology website or its contents; any collection and use of any product listings, descriptions, or prices; any derivative use of the touchtechnology website or its contents; any downloading or copying of account information for the benefit of another merchant; or any use of data mining, robots, or similar data gathering and extraction tools.

You are granted a limited, revocable, and nonexclusive right to create a hyperlink to the home page of the touchtechnology website so long as the link does not portray touchtechnology, its affiliates, or their products or services in a false, misleading, derogatory, or otherwise offensive matter. You may not use any touchtechnology logo or other proprietary graphic or trademark, or those of their affiliates, as part of the link without prior written permission of the owner of the graphic or trademark.

touchtechnology may provide links from the touchtechnology website to other websites which may offer services to you and is not responsible for evaluating the content or offerings made on these websites.

2. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY

YOU EXPRESSLY AGREE THAT YOUR USE OF THE TOUCHTECHNOLOGY WEBSITE IS AT YOUR SOLE RISK.

TO THE FULL EXTENT PERMISSIBLE BY SOUTH AFRICAN LAW, TOUCHTECHNOLOGY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TOUCHTECHNOLOGY WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING FROM THE USE OF THE TOUCHTECHNOLOGY WEBSITE, INCLUDING, BUT NOT LIMITED TO DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, AND CONSEQUENTIAL DAMAGES.

Applicable law

The touchtechnology website and all communications and transactions concluded using the website, are governed by, and you agree to, the application of the laws of the Republic of South Africa. As the website is targeted at South African citizens and residents any limitations on implied warranties or the exclusion or limitation of certain damages which may be applicable under the laws of any other jurisdiction are expressly waived by you.

3. TERMS OF TRADE WITH TOUCHTECHNOLOGY

Invitation to do business

Only when touchtechnology has accepted your offer to purchase and the acceptance is communicated to you, will an enforceable agreement of sale be transacted.

Despite our best efforts, a small number of the products or services offered on the website may be mis-priced. If we discover a mispricing, we will do one of the following:

- If the correct price is lower than our stated price, we will charge the lower amount.
- If the correct price is higher than our stated price, we will, at our discretion, either contact you for instructions before accepting your order or notify you that the order has not been accepted.

IMPORTANT: If any products or services are supplied and delivered to you directly by, or through, a third party, even though access to the products and services is gained through the touchtechnology website, the supply of these products and services may be subject to conditions which differ from those governing the terms of trade with touchtechnology. You shall be solely responsible for ensuring that you understand and agree to the terms and conditions governing the sale of these products and services. Place and time of agreement Agreement as to the terms of use of the touchtechnology website shall be deemed to have been accepted by you at the time that you first accessed the touchtechnology website.

Backorders

Due to the popularity of some products or services, touchtechnology may not always have any products or services ordered by you in stock. touchtechnology will accept orders for out of stock products or services to ensure that you will be the first to receive the item once it becomes available. If the products and services ordered by you are not available or only a portion is available, you may cancel the order, or re-order the quantity that is available, or place a backorder. Once the products or services become available, it will be shipped to you.

Electronic communications

When you visit touchtechnology or send e-mails to us, you are communicating with us electronically. touchtechnology will communicate with you by e-mail or by posting notices on the touchtechnology website. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

Registration

Registration as a purchaser is restricted to individuals who may legally enter into binding and enforceable agreements. No person under the age of 18, or not legally permitted to enter into a binding and enforceable agreement, may register as a purchaser. Any person not permitted to register as a purchaser but who does so, shall be guilty of committing a fraud and touchtechnology may take whatever legal action it deems necessary to obtain the appropriate relief.

In registering as a purchaser you are required to provide touchtechnology with, complete and accurate information about yourself and you warrant that the information provided is correct.

If you are in breach of, or touchtechnology believes that you may breach, any of the terms and conditions governing the use of, or trading using the touchtechnology website, touchtechnology may, in its absolute discretion, either suspend or terminate your registration as a purchaser.

Password

You are solely responsible for ensuring the confidentiality of your password, which authenticates your identity. You acknowledge this responsibility and agree that any communication or transaction that may be made using your password, shall be attributed to you.

If you suspect that the confidentiality of your password has been compromised you should immediately advise touchtechnology of this fact by email. touchtechnology shall on receipt of the email suspend your registration pending your further instructions. You shall remain responsible for all transactions effected prior to the suspension of your registration and liable for any payments that may flow from these transactions.

4. AMENDMENT TO TERMS AND CONDITIONS

touchtechnology may amend the terms and conditions governing access to the touchtechnology website as well as trade using the website.

5. PRIVACY AND SECURITY STATEMENT

touchtechnology knows that you care how your personal information may be collected, processed and used; we appreciate your trust that touchtechnology will do so carefully and sensibly.

The information provided by you helps us personalize and continually improve your shopping experience at touchtechnology. Here are the types of information we gather.

- Automatic Information: touchtechnology receives and stores certain types of information whenever you interact on the touchtechnology website or communicate with touchtechnology by email. For example, like many Web sites, we use "cookies," and we obtain certain types of information when your web browser accesses touchtechnology.
- Information You Give Us: We receive and store information you enter on the touchtechnology website or that you may provide to touchtechnology in any other manner. Certain of the information provided on registration is mandatory to assist us in ensuring that the communications and transactions entered into with you may be completed effectively and lawfully.
- E-mail Communications: To help us make e-mails more useful, we may receive a confirmation when you open e-mail from touchtechnology, if your computer supports such capabilities.

By providing the information to touchtechnology you consent to touchtechnology collecting maintaining, storing and processing the information, provided that touchtechnology shall:

- not disclose your personal information to a third party other than to effect the transactions agreed to in using the touchtechnology website without obtaining your express consent to do so;
- only disclose your personal information, without your consent, if legally required to do so;
- be entitled to use the information provided by you to compile statistical or aggregated information in such a way that you may not be identified.

While touchtechnology and its affiliates shall take commercially reasonable care to safeguard the information provided by you to touchtechnology from unauthorized access or disclosure, touchtechnology does not represent or guarantee that the safeguards will provide absolute protection.

6. INTELLECTUAL PROPERTY STATEMENT

Copyright in any information or trade marks displayed anywhere on the touchtechnology website are protected by worldwide copyright laws and treaty provisions. The copyright of these materials is held by touchtechnology, or by the original creator of the materials, or by suppliers and service providers to touchtechnology.

7. DISPUTE RESOLUTION

Any dispute arising out of or in connection with this agreement including any question regarding its existence, validity or termination, will be resolved in accordance with the law of South Africa. The language used during the dispute resolution process will be English. For the purposes of any arbitration:

- you choose the email address chosen by you in registering as a purchaser; and
- touchtechnology chooses info@touchcompany.co.za

By using the touchtechnology website and accepting the conditions of use of the website and trade conducted using the website you bind yourself to the terms of arbitration provided in this agreement.

8. COMPLIANCE WITH STATUTORY CONSUMER PROTECTION PROVISIONS

touchtechnology adheres to the provisions of Chapter VII of the Electronic Communications and Transactions Act 25 of 2002 ("the Act"). Chapter VII of the Act provides protection to consumers and the provisions of the Act relevant to commercial transactions that may be effected on the touchtechnology website, as well as the information required in terms of the Act, are provided for your reference.

Return of products or cancellation of service agreements

touchtechnology shall, subject to the exclusions provided for below and the provisions relating to any return of products or cancellation of a service agreement, allow the return of products or cancellation of a service agreement, within thirty days of the date of receipt by you of the products or the conclusion of an agreement to provide services. Exclusions from return of products or cancellation of service agreements

The provisions of this agreement relating to the return of goods and cancellation of any agreement to provide services shall not apply if:

- any products and services are acquired by auction;
- to services which commenced with the customers consent, (either express or implied) prior to the expiry of the thirty day period;
- where the price of the products or services depends on fluctuation in financial markets beyond the control of touchtechnology;
- where the products are personalised or made to the customers specifications;
- where the products by reason of their nature cannot be returned;
- if audio, video recordings or any form of computer software are either used or if supplied other than in digital form, if the seal on the storage media is broken;

- the sale of reading material in whatever form.

Customers obligations on return of products and services

If a customer cancels any transaction in respect of which delivery of the products or services (to the extent that they may be returned) have been delivered, within thirty days of the receipt of the products or services, the customer shall return to touchtechnology or its authorised agents, the products, undamaged in any manner, together with all packing materials and documentation delivered by touchtechnology or its agents, to the customer as well as a written indication of the customer's choice to cancel the transaction. The customer shall refund to touchtechnology all direct expenses incurred by touchtechnology or its authorised agents, in the delivery of the products and services ordered by the customer, as well as the direct expenses incurred by touchtechnology or its authorised agents in accepting return of the products and cancellation of the provision of services, arising as a result of the return of the products or cancellation of the services ordered by the customer.

touchtechnology's obligations on return of the products and services

Within thirty days of return of the products or receipt of notice of cancellation of the agreement to deliver services touchtechnology or its authorised agents shall refund to the customer any amounts paid by the customer less any amounts due by the customer to touchtechnology as provided for above.

Disclosures in terms of section 43 of the Act: The following information is made available to you in compliance with Section 43 of the Act.

Full name and legal status of website owner: touchtechnology is the trading name and is wholly owned by Touch ICT (ZA) (Pty) Ltd a company duly incorporated in terms of the company laws of South Africa.

[Click here to view company details](#)

Self regulatory or accreditation body: none.

Address for service of all legal documents: same

Description of Services: touchtechnology provides access to a variety of products and services that may be purchased online all of which are, or will be, described on the touchtechnology website.

Price of goods: Prices are displayed in the website and are subject to touchtechnology rights in respect of any mis-pricing stipulated in the clause dealing with Invitation to do business above. All prices of products and services displayed on the touchtechnology website are inclusive of Value Added Tax.

Payment: Payment terms and manner of payment are stipulated in the clause dealing with payment above.

Terms and conditions governing this agreement: The full Terms and Conditions applicable to the access and use of the services provided on the touchtechnology website and any amendments thereto, shall at all times be available on the Website, save to the extent that they may be varied in writing by the parties. These [terms](#) may be accessed on this Website, downloaded and stored, or reproduced at any time.

Delivery of products or services: The anticipated time of delivery of any products or services, purchase using the touchtechnology website shall be indicated at the time that any order is accepted by touchtechnology

Transaction records and history: A full record of transactions effected using touchtechnology shall be available to the user for a period of 14 days from delivery of the products or services to the purchaser by touchtechnology or its agents.

Dispute resolution: The provisions governing Dispute Resolution are stipulated under the clause Dispute Resolution above.

Privacy and Security: The provisions governing Privacy and Security are provided for under the clause Privacy and Security above.

Minimum duration of Agreement: There shall be no minimum duration of agreements entered into between users and registered purchasers to use the touchtechnology website. All agreements shall endure indefinitely subject to either party's rights to terminate the agreement. The termination of the agreement by either party shall be without prejudice to any rights between the parties existing at the time of the termination, which shall endure beyond the date of termination.

Delivery information

1. [Delivery Details](#)
2. [Payment Options](#)
3. [Warranties and Returns](#)
4. [Holiday Season Policy](#)

Delivery Details

Courier

touchtechnology has a fully integrated courier system.

In a nutshell: The advantages of a fully integrated courier system include:

- Increased efficiency
- Increased productivity
- Reduced delivery time
- Best possible price to the customers

Back Orders

If there is no stock available, we will phone you to notify you of the problem and you'll be able to cancel the order or wait for the backorder. Items placed on back order are shipped as soon as they become available from the manufacturer.

Payment Options

Internet Transfer

You can transfer the amount for your transaction into our account directly. Our bank details are below. Please note that Internet Transfers take up to 3 working days to clear and we will ship the goods once the transfer has cleared.

IMPORTANT NOTICE:

All transactions will be processed in South African Rands (ZAR).

Cash

You may pay touchtechnology by cash.

touchtechnology Bank Details:

Account Name: Touch ICT (ZA)

Bank Name: FNB

Branch: Fourways Mall (251-655)

Account Number: 62501595659

All customer deposits and Internet Transfers need to be paid into the bank account details provided when an order is placed.

Please put your name and order number as the reference.

Please email your confirmation through to the email listed on the [contacts page](#).

Warranties and Returns

Items may be returned for refund or replacement subject to manufacturer and/or touchtechnology restrictions. All product returns must have a Returned Merchandise Authorization (RMA) issued by touchtechnology. Defective items may be returned for refund or replacement subject to the following restrictions:

1. All products must be returned in original condition including packaging, documentation, warranty cards, manuals, and accessories.
2. Software and consumables are non-refundable unless returned unopened in their original packaging with documentation.
3. Certain hardware items and all custom/special orders may only be returned for replacement and not for refund.
4. All returns must be shipped freight prepaid.
5. Any returns found to be non-defective are subject to a restocking fee of 15% and all non product related fees (shipping, transaction and insurance) are not refundable.
6. If unopened goods are returned within 5 days, you will receive a refund excluding transport costs.

Holiday Season Policy

Please take note of our holiday season policies:

touchtechnology will remain available for placing orders every day throughout the entire holiday season. However, we cannot guarantee exact delivery times after the 15th of December till the 5th of January.

Privacy policy

Your Privacy

touchtechnology respects your privacy. We do not sell or rent our customer information to any outside parties.

Described below is our privacy policy in these areas:

1. Use of Your Email Address
2. Registration
3. Sharing of Information
4. "Cookies"

1. Use of Your Email Address

If you provide us with your email address, register as a customer or make a purchase from us, we will occasionally send you email with recommendations or notices of new products and prices. This email may include paid advertisements from third parties. To block future email of this type, simply follow the instructions at the bottom of the message.

In addition, we send email to keep you informed about the status your orders. These messages cannot be blocked.

2. Registration

During the touchtechnology registration process, we ask you to provide us with contact information, such as name, billing address, shipping address, email address, and telephone number. We use this information to verify your account and to process your orders.

3. Sharing of Information

We do not sell, rent or share any customer information, except for transactions involving third parties. In such cases, we provide only the information required to complete the transaction. By contract, the third party is not permitted to sell, rent or share this information.

4. Cookies

touchtechnology uses software tags called "cookies" to identify customers when they visit our site. They help us understand your buying preferences and customize our service to your needs. The information we collect with cookies is not sold, rented or shared with any outside parties.

Disclaimer

General Legal info under the following headings:

1. [Typographical Errors](#)
2. [Order Acceptance Policy](#)
3. [Manufacturer's Warranty](#)
4. [Disclaimer](#)

1. Typographical Errors

In the event a product is listed at an incorrect price due to typographical error or error in pricing information received from our suppliers, touchtechnology shall have the right to refuse or cancel any orders placed for product listed at the incorrect price.

2. Order Acceptance Policy

touchtechnology will accept orders for out of stock items to ensure that you will be the first to receive the item once it becomes available. If your order is not in stock, you can either choose to backorder or cancel the order or part thereof. Once the item becomes available, it will be shipped to you. touchtechnology reserves the right, at any time after receipt of your order and without prior notice to you, to supply less than the quantity you ordered of any item. We may require additional verifications or information before accepting any order.

3. Manufacturer's Warranty

Anytime after the first 30 days of invoice, all returns and replacements must be handled directly with the manufacturer. Manufacturer's warranties vary on each product. Extended warranties are available directly from select manufacturers. Manufacturer information is subject to change without notice.

4. Disclaimer

This site is provided by touchtechnology on an "as is" basis. touchtechnology makes no representations or warranties of any kind, express or implied, as to the operation of the site, the information, content, materials or products, included on this site. to the full extent permissible by applicable law, touchtechnology disclaims all warranties, express or implied, including but not limited to, implied warranties of merchantability and fitness for a particular purpose. touchtechnology will not be liable for any damages of any kind arising from the use of this site, including but not limited to direct, indirect, incidental punitive and consequential damages.

Security information

[Virtual Card Services](#) (VCS) process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registered domain name are checked and verified by Thawte, ensuring the cardholder and merchant that nobody can impersonate VCS to obtain confidential information.

VCS is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. VCS Internet servers are protected by firewalls and intrusion detection systems. The Merchant does not have access to credit details. VCS continually reviews and enhances its security in line with technological changes.

All transactions will be processed in South African Rands (ZAR). We accept credit card payments via the website in which case 'Virtual Card Acquiring' will reflect on the card holder's statement.



touchtechnology is pleased to announce that we now support [MasterCard SecureCode](#) and [Verified by VISA](#), major new initiatives from MasterCard and Visa that make our customers much less vulnerable to fraud. MasterCard SecureCode and Verified by Visa provide the technology that enables a cardholder's identity to be verified online, **using a password** at the time of purchase. The process of verifying the cardholder's identity is called 'cardholder authentication'. The introduction of cardholder authentication is an important step towards making trading online more secure and reducing the risk of fraud in the non-face-to-face environment.

How do you protect yourself?

The VCS payment gateway pages are 3D Secure compliant and conform to the Verified by Visa and Mastercard Securecode online security platform.

So for those who frequently shop online and wish to ensure their credit card details may not be fraudulently used, you will need to sign up for 3D Secure - which is an added security measure (and verification procedure) employed by the major credit card issuers - before your card will be processed online.

You will only need to enrol for 3D Secure once (for each credit card you own) to be able to safely shop online in the future. This is a **2 step process and can be instantly completed online via your bank's website** and is a necessary procedure to ensure peace of mind whilst making online purchases.

The following are links to the 3D Secure activation (and enrolment) pages provide by your bank. Please choose the bank that your credit card was issued by:

- [Nedbank](#)
- [First National Bank](#)
- [Standard Bank](#)
- [Absa](#)

Nedbank



3D Secure-Online Shopping

Through Verified by Visa and MasterCard Secure Code, your Nedbank card can be protected against unauthorised use when shopping online. All you need to do is enrol yourself online and once activated your card number cannot be used for purchases without your personal password.

Enrolling yourself

To shop online you are required to enrol and activate your card(s) for this service. You will not be able to shop at participating merchants if you have not activated your card(s).

About the activation process:

When activating your card you will need to provide the following details:

- Card number
- Card verification value, which is the last three numbers on the signature panel on the back of your card
- Expiry date
- Name embossed on the card - please enter your name exactly as it appears in either the ID or passport, which Nedbank has on record from when you opened your card account and update as per FICA requirements;
- Email address if available

To finalise activation a secure PIN will be sent to your cellphone. This pin must be entered online and you will then be prompted to enter your own personal password. When this is completed you are activated and ready to shop online.

For more information call 011 710 4710

- This initiative is at no additional cost to the cardholder.
- [Terms and conditions](#)
- To enrol [click here](#)

First National Bank



[First National Bank](#)

Verified by VISA

Is this for you?

If you have a First National Bank VISA Credit Card and make purchases online, this service is designed to give you an extra level of protection against unauthorised use.

What's in it for you?

- Protect your FNB VISA Credit Card online with a personal password
- Provides an extra level of protection for online shopping
- Once you activate your credit card, no one else can use your VISA credit card number to make a purchase online at participating stores (as long as your password is secure)

What are the steps involved?

1. [Activate your credit card.](#)
2. Complete the necessary details.

Frequent Questions

- [Overview](#)
- [Activating your credit card](#)
- [Shopping with Verified by VISA](#)

More Information

Read the [Terms of Use](#) that apply to the Verified by VISA programme.

Standard Bank



[Standard Bank](#)

Using a Standard Bank credit or cheque card to pay for goods and services over the Internet is now more secure with our Secure Internet Shopping service.

This added security service is free to you and easy to set up. All you need to do is activate your card for Secure Internet Shopping service and you can start shopping online at participating merchants with the peace-of-mind you deserve.

To activate your card for Secure Internet Shopping, you will need to enter a few details and choose a PIN you'll enter when making online purchases.

Secure Internet Shopping from Standard Bank is in line with MasterCard and Visa's secure online shopping initiatives in the form of MasterCard SecureCode and Verified by Visa.

Merchants participating in Secure Internet Shopping service will accept payment with a Standard Bank card only if you have activated your card for the service. Note that you will not be able to use your card to shop online at participating merchants unless you have activated your card for the service.

Benefits of Secure Internet Shopping

- It guarantees your online shopping payments.
- It increases security because your card is activated and it is access controlled with a PIN that you choose.
- Once activated it ensures that nobody else can use your card details for shopping online.

How Secure Internet Shopping works

Once your card has been activated and you have selected your own secret username and PIN, you will automatically be prompted by us to enter your secret PIN, when paying for your goods or services at participating merchants. We will verify this and the transaction will be completed.

Your secret PIN should never be shared with anyone. It works in the same way as entering your PIN at an ATM.

About the activation process

When activating your card you will need to provide the following:

- Card number
- Card verification value, which is the last three numbers on the signature panel on the back of your card
- Expiry date
- Name embossed on the card
- Please enter your name exactly as it appears on your card (title, initials and surname) eg. Mr JM Smith.
- Personal identification in the form of the number that appears in either the identity document or passport which Standard Bank has on record from when you opened your card account.
- Enter a personal message that will appear when you are at the checkout point of a participating merchant and before you enter your PIN. See "[Your personal message](#)" for more about this.
- Choose and confirm a PIN. See "[Your PIN](#)" for more on this.

Your personal message

The phrase you enter may not exceed 30 characters and should be unique to you so that you can recognise it as yours. This gives you the assurance that your transaction is secure.

Do not enter your PIN if the message displayed is incorrect. Call 0861 201 311 (South Africa only) or +2711 2411311 (Mozambique and Namibia) immediately and report a possible attempted fraud.

Your PIN

Your Secure Internet Shopping PIN must have five digits. Here are some standards to consider when deciding on a PIN.

- It should not contain the same number repeated three consecutive times, for example, 11132.
- It should not be consecutive numbers, for example, 12345.
- It should not be the same as your ATM or Internet banking PINs.

Note that when checking out, you will be asked for your "Customer-selected PIN (CSP)". This is the PIN you chose when activating your card for Secure Internet Shopping.

Preventing fraud

Call 0861 201 311 (South Africa only) or +2711 2411311 (Mozambique and Namibia) immediately to report a possible attempted fraud.

For further information

[Click here](#) for answers to some questions you may have. Should you still have questions, call us on 0861 201 311 (South Africa only) or +27 11 241 1311, email us at ss@standardbank.co.za.

Register now

[Click here](#) to read the terms and conditions before you [activate your card](#).

Absa Bank



Today, tomorrow, together. [Absa Bank](#)

Verified by VISA and MasterCard SecureCode

Online shopping is always a pleasure, but also risky. That's why VISA has developed technology, such as 3D Secure, which is designed to protect you whilst you shop.

Endorsed by MasterCard and supported by Absa, 3D Secure protects you (the cardholder) and the merchant by verifying your personal details during an online purchase, prior to the transaction being processed.

How does it work?

Merchants are required to participate in the 3D Secure environment by using a software module called Merchant Plug-in (MPI). This software authenticates your personal details by means of a personal password and/or identity information during the online purchase process. This is entered on a secure and confidential screen, thus ensuring your safety against unauthorised use of card information.

Benefits

- 3D Secure protects your card (VISA and/or MasterCard) by using your personal password as authentication.
- Ensures an additional level of protection when shopping online.
- Works from any PC. No additional software installation is required, providing the PC has an internet connection.
- Once activated, it ensures that nobody else can use your card at a participating merchant in an online shopping environment.

Contact details

Should you require further information, please contact the Absa 3D Secure Call Centre on **012 317 3344**.

For more information, visit our [FAQ](#) section